

# Resident Resources

The City of Malibu and our partner agencies are dedicated to supporting our community in recovery efforts during and after the Franklin Fire. Below is a comprehensive list of essential resource providers and contact information. These services can help you begin rebuilding and addressing the challenges your household is facing due to this disaster.

For additional information about County programs and other supporting organizations, visit [Recovery.LACounty.gov/FranklinFire](https://Recovery.LACounty.gov/FranklinFire).

Department	Service	Contact
LA County Dept. of Aging and Disabilities	Supportive services to older and disabled adults.	<a href="https://AD.LACounty.gov">AD.LACounty.gov</a> (213) 291-0028
LA County Dept. of Animal Care and Control	Animal rescue for animals plus food, shelter and boarding.	<a href="https://AnimalCare.LACounty.gov">AnimalCare.LACounty.gov</a>
LA County Dept. of Assessor's Office	Tax relief if your property is damaged or destroyed.	<a href="https://Assessor.LACounty.gov/Tax-Relief/Disaster-Relief">Assessor.LACounty.gov/ Tax-Relief/Disaster-Relief</a> (213) 974-8658
LA County Dept. of Child Support Services	Child support assistance for those who lost their source of income because of the fire.	<a href="https://CSSD.LACounty.gov">CSSD.LACounty.gov</a> (866) 901-3212
LA County Dept. of Mental Health	Referrals for mental health counseling, resources, crisis intervention and triage.	<a href="https://DMH.LACounty.gov">DMH.LACounty.gov</a> (800) 854-7771 or 988 (Available 24/7)
LA County Dept. of Public Health	Resources for safe cleanup, food safety, public health services and guidelines for onsite wastewater and private wells.	<a href="https://PublicHealth.LACounty.gov/Media/Wildfire">PublicHealth.LACounty.gov/Media/Wildfire</a> Environmental Health Hotline: (888) 700-9995 Public Health Hotline: (833) 540-0473



The City of Malibu is here to support you.  
For questions, please call 310-456-2489.

# Resident Resources Continued

Department	Service	Contact
LA County Dept. of Social Services	Disaster assistance through General Relief, CalWorks, CalFresh and MediCal programs.	<a href="http://DPSS.LACounty.gov">DPSS.LACounty.gov</a> DPSS Customer Service Center: (866) 613-3777 IHSS Helpline: (888) 822-9622
LA County Dept. of Public Works – Building and Safety	Assistance with rebuilding and permitting.	<a href="http://DPW.LACounty.gov/Building-And-Safety">DPW.LACounty.gov/Building-And-Safety</a>
LA County Dept. of Regional Planning	Long-range planning, land development counseling and zoning for properties in unincorporated LA County.	<a href="http://Planning.LACounty.gov">Planning.LACounty.gov</a> (213) 974-6411
LA County Dept. of Treasurer Tax Collector	Tax relief if your property is damaged or destroyed.	<a href="http://CSSD.LACounty.gov">CSSD.LACounty.gov</a> (866) 901-3212
Emergency Network LA (ENLA)	Connections to partner organizations who can provide a range of services.	<a href="http://ENLA.org">ENLA.org</a>
Greater LA County American Red Cross	Assist families and communities recovering from disasters.	(800) 675-5799
The Salvation Army	Provide clothing, homegoods and more.	<a href="http://Cal.SalvationArmy.org">Cal.SalvationArmy.org</a> (562) 264-3600
Tzu Chi Foundation	Provides support during and after emergencies.	<a href="mailto:Info@Tzuchi.US">Info@Tzuchi.US</a> (909) 447-7799
United Policy Holders	Trustworthy information for consumers of all types of insurance.	<a href="mailto:Info@UpHelp.org">Info@UpHelp.org</a>



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