City of Malibu Emergency Operations Center (EOC) Running 7 Days a Week. City Will Share Weekly Emergency Operations Update

(Malibu, CA) – The City of Malibu activated its Emergency Operations Center (EOC) on March 13 and EOC staff have been working seven days a week since that time to respond to the Novel Coronavirus (COVID-19) pandemic crisis. City Hall is closed, and all non-essential City services, programs, meetings and events have been suspended.

The EOC coordinates the City’s emergency response activities, distributes emergency, and public safety information to the public in coordination with the City’s partner agencies.

“Malibu is a tightknit community and I know we can overcome the coronavirus crisis as we have overcome past disasters, as long as we all come together to support each other and work together,” said Mayor Karen Farrer. “The City’s priority is protecting the health and safety of the community, especially our most vulnerable residents including seniors and those with underlying health conditions. That is why we must follow the county, state and federal public health orders to stay home to slow the spread of the virus and protect the vulnerable.”

The EOC is coordinating with the Los Angeles County Office of Emergency Management and County, State and Federal partner agencies, including the LA County Sheriffs and Fire Departments, Cal OES, FEMA, LADPH, CA DPH and CDC.

The City has been planning for the possibility of a pandemic since the end of February. Starting today, March 23, the City will issue an EOC Weekly Update every Monday for the community. This will offer the community updated emergency information about City response activities and transparency.

Malibu EOC Update
February 27 – Issued a statement summarizing the City’s actions in response to the Coronavirus

Week of March 2
- Public Safety staff began drafting a Pandemic Response Plan
- Began participating on regular conference calls with the Los Angeles County Department of Public Health
- Implemented a system of regularly cleaning common areas throughout the day, posting signage in City Hall with information and guidance on how to avoid contracting and spreading the coronavirus.

Week of March 9
- Held an EOC Team meeting to go through the plan and strategize on operations
- Used its Disaster Notification system to send an emergency alert to advise community members that all non-essential city hosted and sponsored programs and events, and later sent an update to the situation
- The City activated its Emergency Operations Center to start aggressively coordinating efforts
- The City Manager, acting in the role of Director of Emergency Services, declared a local emergency

**Week of March 16**
- The City Council ratified the declaration at a special Council meeting
- City Hall closed to all regular business and began remote operations
- Used its Disaster Notification system (including one Wireless Emergency Alert) to send four messages to the community regarding updated emergency orders of the County and State and to remind people about the importance of social distancing
- Began posting twice daily updates for the community on all social media platforms.
- Began sending Spanish language emergency alerts
- Began posting hard copies of the daily update at grocery stores
- Ordered portable toilets and handwashing station for homeless individuals who formerly depended on the Library restroom
- Distributed N95 masks that were left over from the Woolsey Fire to local medical facilities to help protect our local medical resources
- Developed virtual recreation activities for the community to be available through the City’s webpage
- Removed time restrictions on when stores in Malibu can get deliveries

**March 23 – 27**
During this week, the EOC Team will hold EOC update conference calls on Monday, Wednesday and Friday. Department heads are talking to all staff daily to track work done. The City’s EOC Team will be focused on the following objectives:
1) Post twice daily (10 a.m. and 4 p.m.) updates for the community on all social media platforms
2) Post hard copy updates as posters and handouts at grocery stores and other appropriate locations
3) All City Departments to strategize on how to deliver city services while observing social distancing
4) Work with outside agencies to close areas as needed to deter groups (beaches and parks)
5) Monitor news for new restrictions or regulations that impact City residents and businesses
6) Identify City rules and regulations that need adjustment during this crisis
7) Send an update to City staff each day

All City information about the Coronavirus, response and resources for the community are available at www.MalibuCity.org/Coronavirus.

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