

# **The People Concern Malibu Outreach Team**

## **October 2022 Report**

### **Outcomes**

In October 2022, the total number of contacts made by the outreach team was 409, with 103 unduplicated contacts. 5 individuals were contacted in permanent/temporary housing or relocation. Of the 103 unduplicated contacts, 21 were new contacts, with 9 of them becoming repeat contacts. There are currently 146 individuals on the streets of Malibu that have been previously engaged. 86 are considered in various stages of engagement, and 60 are refusing services at this point. The outreach team continues to contact these individuals with the goal of getting them engaged in the housing process.

### **Success Story**

In our first few months working with client CG, it was clear that she would need plenty of assistance. Her mental health was getting worse every week and she denied any psychiatric help from the street medicine team doctors. She needed help with obtaining disability, ID, social security, general relief and other services and documentation. She also did not want to go to a shelter. Our plan of action was to build trust and work with her consistently on obtaining documentation and services while she waits for permanent housing. During this time, her struggle with mental health issues and homelessness seems to have led to her frustration being exhibited towards other unhoused individuals and the outreach team.

But after being one of our most difficult cases, client CG has become one of our least intensive. The outreach team was able to build a relationship with her and show her that we both share the same mission of improving her well-being and obtaining permanent housing. The street medicine team's psychiatrist was able to build trust to help stabilize her mental health. But most of the credit should go to client CG herself. After being brave enough to accept help with her mental health, client CG slowly worked towards taking care of any obstacles towards her housing. Our outreach team guided her throughout this process and encouraged her strong efforts. Whether it was taking herself to office appointments or asking the outreach team for phone numbers to get into a shelter, this client clearly made huge strides from where she was when we first met her. And in the month of October, client CG found a shelter bed and is currently working her way towards permanent housing.

### **Community Interaction**

The team continues to work with the Malibu community including: city council, CART, local churches and the Sheriff's Department. Through these relationships we have received help with locating and assisting the unhoused.

The Malibu team also continues to work closely with the street medicine team with Dr. King and Dr. Ryan from Venice Family Clinic every week to provide medical and psychiatric services.

We have also placed emphasis on interagency relationships to assist clients with a wider scope of programs. St. Josephs, the Department of Mental Health's VPAN program

### **Next Steps**

Due to the re-opening of the LAHSA winter shelter program, we will prioritize assisting clients with shelter placement. We will also refocus efforts on RV and van engagement.