The People Concern Malibu Outreach Team

August 2026 Report

Outcomes

In August 2026, the total number of contacts made by the outreach team was 122, with 42 unduplicated contacts 1 individuals were contacted in permanent or temporary housing. Of the 41 unduplicated contacts currently on the streets, 5 were new contacts, with 4 of them becoming repeat contacts. There are currently 20 contacts considered in various stages of engagement, and 21 are refusing services at this point. The outreach team continues to contact these individuals with the goal of getting them engaged in the housing process.

Success Story

In August, The People Concern's Malibu Outreach team supported a young woman, PO, in making a meaningful transition from homelessness on the streets of Malibu into safe, stable interim housing.

PO arrived in Malibu in early August seeking refuge and a sense of safety. While near the bus stop at Cross Creek Road and Civic Center Way, PO encountered a Los Angeles County Sheriff's Deputy. She was experiencing significant emotional distress and began to break down while sharing her circumstances with the Deputy. Recognizing that PO needed compassionate support, the Deputy immediately reached out to The People Concern's Malibu Outreach team.

Shortly thereafter, the Malibu Outreach team arrived and began engaging with PO through a trauma-informed and compassionate approach. As trust was established, PO shared that she had recently become homeless after fleeing what she described as a "toxic relationship." She also disclosed that she had recently been assaulted while riding the Metro in Los Angeles County. Feeling vulnerable and unsafe, PO explained that she had come to Malibu because she felt safer there than in the city.

The Malibu Outreach team listened, validated PO's experiences, and worked collaboratively with her to identify a safer alternative to living on the streets. The team offered interim housing as a temporary solution that would provide PO with a safe place to stay while she worked toward longer-term stability. PO agreed to the opportunity, and the team immediately submitted an interim housing referral on her behalf.

Just a few days later, the team received the news they had been hoping for: PO was approved and matched to a bed at a local interim housing facility.

While PO awaited her intake appointment, the Malibu Outreach team continued to walk alongside her. The team arranged for PO to stay at a local motel, providing her with a safe and secure place to stay during the transition. When her intake date arrived, the team provided direct transportation to the interim housing facility and remained with PO to support her through the intake process.

Today, PO is safely indoors at a welcoming interim housing site, where she has access to on-site case management and supportive services. She is now working alongside her case management team toward her ultimate goal of securing permanent housing.

PO's journey is a powerful example of what can happen when outreach is rooted in compassion, trust, and a commitment to meeting people where they are. From a chance encounter at a Malibu bus stop to a safe bed and a pathway toward permanent housing, the Malibu Outreach team helped turn a moment of crisis into an opportunity for stability and hope.

Next Steps:

The recent federal H.R. 1 legislation has resulted in significant changes to CalFresh, including new work and community engagement requirements for some recipients beginning June 1, 2026. These changes may create additional barriers for our clients, particularly those experiencing homelessness and other challenges that can make meeting documentation, work, or reporting requirements difficult. CalFresh is a critical resource for many of our clients and provides much-needed access to food and basic necessities. Our next steps will be to educate clients about the new requirements, identify individual barriers and exemptions, assist with documentation and compliance, and connect clients with appropriate employment, volunteer, and community resources to help them maintain their benefits.