The People Concern Malibu Outreach Team

July 2026 Report

Outcomes

In July 2026, the total number of contacts made by the outreach team was 196, with 50 unduplicated contacts 3 individuals were contacted in permanent or temporary housing. Of the 47 unduplicated contacts currently on the streets, 6 were new contacts, with 3 of them becoming repeat contacts. There are currently 22 contacts considered in various stages of engagement, and 25 are refusing services at this point. The outreach team continues to contact these individuals with the goal of getting them engaged in the housing process.

Success Story

For several years, The People Concern's Malibu Outreach team has remained a consistent source of support for MC, a young woman whose life has been shaped by significant trauma, chronic homelessness, and severe alcohol use disorder. Throughout that time, the team continued to build trust, meeting her where she was and providing resources including medical referrals, assistance obtaining identification and vital documents, connections to detoxification and rehabilitation programs, and ongoing case management support.

The team's relationship with MC began on a rainy morning in Malibu when outreach staff encountered her in an extremely intoxicated and vulnerable state. She was struggling to communicate coherently and appeared to be experiencing serious behavioral health challenges. Recognizing the urgency of the situation, the Malibu Outreach team partnered with the Venice Family Clinic Street Medicine Outreach team to ensure she received immediate medical and psychiatric care. Following her evaluation, she was prescribed antipsychotic medication and temporarily placed in a local motel to recover. Over the following days, MC became noticeably more lucid and organized in her thinking. Although she continued to use alcohol as a way to cope with years of trauma, the outreach teams remained engaged and continued offering support whenever she returned to Malibu.

Over the years, MC cycled in and out of the area, frequently reconnecting with the Malibu Outreach team for assistance. Despite repeated offers of housing and treatment opportunities, she was not yet ready to accept long-term services. The team respected her choices while continuing to provide compassionate, nonjudgmental support and maintaining the trusting relationship they had built.

In July 2026, MC returned to Malibu carrying heartbreaking news. She shared that her mother had been tragically killed in an automobile accident just months earlier. Soon afterward, MC was hospitalized with liver failure caused by years of chronic alcohol use. The combination of profound personal loss and a life-threatening medical crisis became a turning point in her journey.

Following her hospitalization, MC reached out to the Malibu Outreach team and, for the first time after years of declining housing opportunities, expressed that she was ready to accept help. Recognizing the significance of this moment, the team acted quickly to secure placement in a local interim housing program, ensuring she had a safe and supportive environment where she could begin focusing on her recovery.

Today, MC is safely housed indoors and continues working with on-site case management to address her medical needs, strengthen her stability, and develop a pathway toward permanent housing. Her journey reflects the importance of persistent, relationship-based outreach and demonstrates that meaningful change often begins after years of consistent engagement. The Malibu Outreach team's unwavering commitment, patience, and collaboration with community partners helped ensure that when MC was finally ready to take the next step, the support she needed was already in place.

MC's story is a powerful reminder that successful outreach is not always measured by immediate outcomes, but by the trust built over time. Through years of compassionate engagement, the Malibu Outreach team remained a reliable presence in

her life, ultimately helping her transition from surviving on the streets to beginning a new chapter of healing, recovery, and hope.

Next Steps:

During periods of high fire danger, outreach efforts will focus on identifying encampments located in high-risk fire zones and coordinating with the City of Malibu and law enforcement to address and safely clear these areas when appropriate. Staff will also educate clients about the serious dangers of camping in fire-prone areas and encourage them to relocate to safer locations and utilize available resources and support.