The People Concern Malibu Outreach Team

May 2026 Report

Outcomes

In May 2026, the total number of contacts made by the outreach team was 179, with 51 unduplicated contacts 7 individuals were contacted in permanent or temporary housing. Of the 44 unduplicated contacts currently on the streets, 6 were new contacts, with 3 of them becoming repeat contacts. There are currently 23 contacts considered in various stages of engagement, and 21 are refusing services at this point. The outreach team continues to contact these individuals with the goal of getting them engaged in the housing process.

Success Story

The Malibu Outreach Team celebrated a significant milestone this month with the successful placement of JB, an elderly woman experiencing homelessness and living with severe physical and mental health challenges, into a supportive interim housing program where she can receive the care and services she urgently needs.

JB's journey has been marked by resilience and perseverance. Several years ago, with the assistance of The People Concern's Malibu Outreach Team, she was successfully housed in a permanent housing unit. Unfortunately, due to untreated mental health symptoms, including severe paranoid delusions, JB ultimately relinquished her housing and returned to homelessness.

Over the following two years, JB moved between various communities while struggling to manage multiple serious health conditions, including heart-related illnesses and other chronic medical issues. Without consistent access to healthcare, medications, or supportive services, her health deteriorated significantly, resulting in multiple hospitalizations and ongoing instability.

When JB returned to Malibu, the Malibu Outreach Team reconnected with her and immediately began providing intensive support. Recognizing the severity of her medical needs, the team worked diligently to secure a temporary placement in an assisted living facility, allowing her to recover from recent health crises, stabilize medically, and reconnect with essential healthcare services.

As JB's condition improved, the team continued advocating on her behalf and exploring longer-term housing options. While two separate interim housing placements were identified, neither proved capable of meeting her unique needs. In both cases, JB chose to leave the programs and returned to the streets, highlighting the importance of finding an environment that could adequately support her physical and mental health challenges.

Undeterred, the Malibu Outreach Team remained engaged and continued searching for a more appropriate placement. Their persistence paid off when they identified an interim housing program better suited to JB's needs. The team coordinated every aspect of the intake process, provided ongoing encouragement and support, and helped ensure a successful transition into the program.

Today, JB is safely indoors and receiving the services, care, and stability she desperately needs. With the support of on-site case management staff and continued collaboration with the Malibu Outreach Team, she is working toward improved health and well-being while awaiting a permanent housing solution that can provide long-term stability and support.

JB's story reflects the importance of persistent outreach, individualized care, and unwavering commitment to those facing complex barriers to housing. Through patience, advocacy, and collaboration, the Malibu Outreach Team helped transform a cycle of homelessness and crisis into a renewed opportunity for safety, healing, and hope.

Next Steps:

Given ongoing fire weather conditions and the increased wildfire risk in Malibu, the outreach team remains highly aware of the safety concerns associated with individuals camping on hillsides and in other high-risk brush areas. The outreach team will continue to educate and encourage clients to relocate from these locations whenever possible and will emphasize the potential dangers posed by fire-related emergencies. The team will also promptly report any known encampments in high-risk areas to the appropriate agencies to support fire prevention efforts and enhance client safety.