Public Safety Commission Meeting 06-03-26

Item 5.D.

Public Safety Commission Agenda Report

To: Chair Spiegel and Members of the Public Safety Commission

Approved by: Susan Dueñas, Public Safety Director

Date Prepared: May 26, 2026 Meeting Date: June 3, 2026

Subject: Homeless Services Monthly Report

RECOMMENDED ACTION: Discuss recent homeless services activities and receive and file the monthly reports for April 2026 from The People Concern.

DISCUSSION: Since 2017, the City of Malibu has provided homeless outreach services through a contract with The People Concern (TPC). TPC provides a three-person Outreach Team that engages people and families experiencing homelessness on the streets, hillsides, and beaches of Malibu. The team provides housing navigation services and individualized support to help them attain housing and become self-sufficient. The monthly report summarizing their services for the month of April 2026 are attached.

ATTACHMENTS:

1. April 2026 Monthly Report & Outcomes Chart

The People Concern Malibu Outreach Team

April 2026 Report

Outcomes

In April 2026, the total number of contacts made by the outreach team was 216, with 57 unduplicated contacts 3 individuals were contacted in permanent or temporary housing. Of the 54 unduplicated contacts currently on the streets, 12 were new contacts, with 2 of them becoming repeat contacts. There are currently 24 contacts considered in various stages of engagement, and 30 are refusing services at this point. The outreach team continues to contact these individuals with the goal of getting them engaged in the housing process.

Success Story

In April 2026, The People Concern's Malibu Outreach team celebrated a meaningful milestone: Huey, an elderly gentleman who had spent years living on the streets of Malibu, successfully transitioned into permanent housing.

Huey's journey began when he first connected with the outreach team during Malibu Lunch Services offered through the Malibu CART program. At the time, he was doing his best to survive outdoors while trying to find and maintain work—an exhausting and often unstable balance. During those early conversations, Huey expressed a clear desire to move indoors and ultimately secure permanent housing, fully aware that the process could be long and uncertain.

For several months, Huey continued navigating life on the streets while staying loosely connected to the team. Despite his resilience, the challenges of outdoor living eventually led him to reach back out and ask about interim housing options while awaiting a permanent placement. Recognizing both his vulnerability and determination, the Malibu Outreach team quickly mobilized. They submitted referrals to local interim housing programs, and within just a few weeks, Huey was successfully matched to a placement.

The team supported Huey every step of the way—providing transportation to the interim site, assisting with the intake process, and helping him secure critical documents such as a California ID and Social Security card. These foundational steps ensured he could move forward in the housing process without unnecessary delays.

In April, Huey's persistence paid off. He moved into a project-based permanent housing unit, marking the end of his years-long experience of homelessness. Today, Huey is Housed, Healthy, and Safe an outcome that reflects not only his determination, but also the consistency and care of the Malibu Outreach team.

Huey's story is a reminder that even when the path to housing feels long and uncertain, steady support and timely intervention can make lasting change possible.

Next Steps:

As Los Angeles County continues discussing budget reductions impacting homeless services, it is important that our team becomes more mindful and strategic regarding spending and client-related expenses. Proposed county cuts may impact outreach services, housing support programs, and flexible funding resources, requiring providers to operate more efficiently while continuing to meet client needs.

Moving forward, our team will:

- Carefully review and prioritize all client-related purchases and emergency assistance requests

- Focus spending on essential, housing-focused needs
- Strengthen documentation and accountability for all expenditures
- Seek creative alternatives and outside resources before using agency funds when possible

Although funding challenges continue across Los Angeles County, our outreach efforts remain critical. By working collaboratively, being resourceful, and using funds responsibly, we can continue providing effective and compassionate services to the clients we serve.

MALIBU OUTREACH
OUTCOMES CHART

April 2026	Current Month	Current Month 2025
TOTAL CONTACTS	216	183
Unduplicated Contacts	57	53
New	12	5
ON-STREETS	54	49
Engaged	24	24
MOVED OFF-STREETS	6	3
Permanent Housing	2	0
Temporary Housing	3	3
Relocated	1	0
BACK on STREETS	1	1
OBTAINED VOUCHER	0	0

Legend:

Total Contacts:	**The number of outreach contacts made by the outreach team. This may include multiple contacts with one individual.**
Unduplicated Contacts:	**The number of individuals contacted.**
New:	**The number of individuals who were contacted for the first time.**
On-Streets:	**Individuals who are currently experiencing homelessness in Malibu and are in contact with the outreach team.**
Engaged	**Individuals on the streets who are in contact, and are interested in reciving services towards permanent housing.**
Moved Off-Streets	**The total number of individuals off the streets.**
Permanent housing	**Individuals who have moved into permanent housing, either supported through a housing voucher, or independently.**
Temporary Housing	**Individuals who have moved into temporary housing, such as bridge housing, interim housing, or shelters.**
Relocated	**Individuals who have left Malibu, with or without a housing plan. Individuals who have not been contacted or seen for 12 months are counted as relocated.**
Obtained Voucher	**Indivudals who obtained a voucher in the current month**