Public Safety Commission Meeting 05-06-26
Item 5.C.

Public Safety Commission Agenda Report

To: Chair Spiegel and Members of the Public Safety Commission

Approved by: Susan Dueñas, Public Safety Director

Date Prepared: April 27, 2026 Meeting Date: May 6, 2026

Subject: Homeless Services Monthly Report

RECOMMENDED ACTION: Discuss recent homeless services activities and receive and file the monthly reports for March 2026 from The People Concern.

DISCUSSION: Since 2017, the City of Malibu has provided homeless outreach services through a contract with The People Concern (TPC). TPC provides a three-person Outreach Team that engages people and families experiencing homelessness on the streets, hillsides, and beaches of Malibu. The team provides housing navigation services and individualized support to help them attain housing and become self-sufficient. The monthly report summarizing their services for the month of March 2026 are attached.

ATTACHMENTS:
1. March 2026 Monthly Report & Outcomes Chart

The People Concern Malibu Outreach Team

March 2026 Report

Outcomes

In March 2026, the total number of contacts made by the outreach team was 231, with 54 unduplicated contacts 5 individuals were contacted in permanent or temporary housing. Of the 49 unduplicated contacts currently on the streets, 7 were new contacts, with 1 of them becoming repeat a contact. There are currently 29 contacts considered in various stages of engagement, and 20 are refusing services at this point. The outreach team continues to contact these individuals with the goal of getting them engaged in the housing process.

Success Story

In March, the Malibu Outreach Team at The People Concern celebrated a meaningful step forward in the journey of PS, an undocumented gentleman who has long faced the overlapping challenges of homelessness, mental health conditions, and substance use in Malibu.

For years, PS demonstrated resilience and determination, consistently seeking employment through the local Labor Exchange. Despite his strong work ethic, he often experienced setbacks as he coped with deep-rooted trauma through alcohol and substance use. These challenges made it difficult for him to maintain stability.

When the Malibu Outreach Team first connected with PS, he welcomed their support with humility and gratitude. Recognizing his desire for change, the team quickly enrolled him in services and began building a trusting relationship. They worked collaboratively to connect him with critical resources tailored to his needs.

Understanding the impact of his alcohol dependency and mental health conditions, the team partnered with Venice Family Clinic Street Medicine Outreach. Through this collaboration, PS received consistent medical and psychiatric care, including prescribed medications and compassionate encouragement to pursue rehabilitation. Meanwhile, the outreach team ensured he stayed engaged by coordinating appointments and exploring housing opportunities available to him.

PS's journey was not without setbacks. After an arrest, he was court-ordered into a rehabilitation program—an intervention that ultimately provided him with structured support at a critical time. Upon completing the program, PS briefly returned to the streets, where the risk of relapse and instability reemerged.

However, the Malibu Outreach Team remained committed. During a subsequent outreach effort, they reconnected with PS and offered him interim housing. This time, he was ready. Within days, the team secured a placement, coordinated his intake, and personally transported him to the site. They ensured a smooth transition by supporting him through the intake process and connecting him with on-site case managers for continued care.

Today, PS is safely housed indoors and actively working toward recovery and long-term stability. His story is a powerful example of persistence, trust, and the impact of coordinated, compassionate care. Through unwavering engagement and collaboration, the Malibu Outreach Team helped transform a cycle of hardship into a pathway toward hope.

Next Steps:

Next steps for the Malibu Outreach Team include continuing close collaboration with case managers to support clients currently placed in interim housing as they work toward permanent housing opportunities. Our focus will remain on helping clients stay engaged, motivated, and connected to services, while addressing barriers that could lead to exits or a return to

homelessness. Through consistent follow-up and coordinated care, we aim to promote housing stability and successful long-term placements.

MALIBU OUTREACH
OUTCOMES CHART

March 2026	Current Month	Current Month 2025
TOTAL CONTACTS	231	175
Unduplicated Contacts	54	43
New	7	4
ON-STREETS	49	40
Engaged	29	25
MOVED OFF-STREETS	4	2
Permanent Housing	1	0
Temporary Housing	3	2
Relocated	0	0
BACK on STREETS	1	0
OBTAINED VOUCHER	0	0

Legend:

Total Contacts:	**The number of outreach contacts made by the outreach team. This may include multiple contacts with one individual.**
Unduplicated Contacts:	**The number of individuals contacted.**
New:	**The number of individuals who were contacted for the first time.**
On-Streets:	**Individuals who are currently experiencing homelessness in Malibu and are in contact with the outreach team.**
Engaged	**Individuals on the streets who are in contact, and are interested in reciving services towards permanent housing.**
Moved Off-Streets	**The total number of individuals off the streets.**
Permanent housing	**Individuals who have moved into permanent housing, either supported through a housing voucher, or independently.**
Temporary Housing	**Individuals who have moved into temporary housing, such as bridge housing, interim housing, or shelters.**
Relocated	**Individuals who have left Malibu, with or without a housing plan. Individuals who have not been contacted or seen for 12 months are counted as relocated.**
Obtained Voucher	**Indivudals who obtained a voucher in the current month**