Public Safety Commission Meeting 04-01-26 **Item 5.D.**

Public Safety Commission Agenda Report

To: Chair Spiegel and Members of the Public Safety Commission

Approved by: Susan Dueñas, Public Safety Director

Date Prepared: March 23, 2026 Meeting Date: April 1, 2026

Subject: Homeless Services Monthly Report

RECOMMENDED ACTION: Discuss recent homeless services activities and receive and file the monthly reports for February 2026 from The People Concern.

DISCUSSION: Since 2017, the City of Malibu has provided homeless outreach services through a contract with The People Concern (TPC). TPC provides a three-person Outreach Team that engages people and families experiencing homelessness on the streets, hillsides, and beaches of Malibu. The team provides housing navigation services and individualized support to help them attain housing and become self-sufficient. The monthly report summarizing their services for the month of February 2026 are attached.

ATTACHMENTS:

1. February 2026 Monthly Report & Outcomes Chart

The People Concern Malibu Outreach Team

February 2026 Report

Outcomes

In February 2025, the total number of contacts made by the outreach team was 109, with 40 unduplicated contacts 3 individuals were contacted in permanent or temporary housing. Of the 37 unduplicated contacts currently on the streets, 5 were new contacts, with 1 of them becoming repeat contacts. There are currently 22 contacts considered in various stages of engagement, and 18 are refusing services at this point. The outreach team continues to contact these individuals with the goal of getting them engaged in the housing process.

Success Story

For more than three decades, DaZu an older gentleman living with numerous physical and mental health challenges experienced homelessness while living out of his car in Malibu. Over the years, he endured significant medical issues but never sought or accepted medical treatment. His health steadily declined, and the weight of untreated conditions and prolonged isolation began to take a serious toll on his well-being.

One day, out of desperation and with nowhere else to turn, DaZu approached the Malibu Outreach team from The People Concern near the Malibu Library after noticing them assisting other community members. With humility and vulnerability, DaZu asked the team for help. He shared that he had been feeling extremely depressed and at times had considered harming himself. Recognizing the urgency of the situation, the outreach team immediately mobilized to ensure he received the support and care he desperately needed.

The Malibu Outreach team quickly connected DaZu with the street medicine program from Venice Family Clinic. This multidisciplinary outreach team comprised of a medical doctor, a psychiatrist, and a group of dedicated nurses specializes in meeting patients where they are and providing compassionate, accessible medical care to individuals experiencing homelessness.

For someone who had lived without treatment for more than 30 years, accepting help was a monumental step. Initially hesitant about medication, DaZu engaged in thoughtful conversations with both outreach teams. Through patience, trust-building, and encouragement from the medical staff, he ultimately decided to take a leap of faith and begin treatment, hopeful that it might help him find light at the end of what had long felt like a dark tunnel.

The outreach team worked closely with him to coordinate appointments with the Venice Family Clinic Street Medicine team, providing transportation and arranging temporary motel stays so he could safely begin and adjust to his new medications. Within just a few weeks, the improvements in DaZu's health were remarkable. As his physical and mental health stabilized, his outlook began to shift as well.

Housing had always been a difficult subject for DaZu. After decades of living alone in his car, he struggled with the idea of shared living environments and had consistently declined offers of interim housing. However, the outreach team continued to support him using motivational interviewing and trauma-informed care approaches, meeting him with patience, empathy, and respect for his concerns.

Gradually, trust grew.

After many conversations and encouragement from the team, DaZu agreed to try interim housing a significant milestone for someone who had lived unhoused for more than 30 years. The team promptly submitted housing referrals, and within a few weeks DaZu was matched with a local interim housing program.

The Malibu Outreach team remained by his side through every step of the process. They coordinated his intake appointment, provided transportation, and supported him throughout the intake process until he felt confident and comfortable moving forward on his own.

Today, DaZu is safely indoors and continuing his journey toward stability. With support from on-site case management at his interim housing program, he is actively working toward securing permanent housing. Equally important, he is now receiving the medical care he long went without.

DaZu's story is a powerful reminder that trust, patience, and compassionate outreach can change lives. After more than 30 years of homelessness, he has taken a courageous step toward healing, stability, and a brighter future.

Next Steps:

The Malibu Outreach Team will begin incorporating LAHSA's new Interim Housing Same-Day Matching program into our outreach efforts with clients who express interest in shelter. This initiative is designed to streamline the referral process by allowing outreach teams to identify available interim housing beds and match clients to placements more quickly. The goal of the program is to reduce delays in shelter access and create more immediate opportunities for clients who are ready and willing to come indoors. Moving forward, the team will continue assessing client interest in interim housing and will utilize the same-day matching process to help facilitate faster connections to available shelter resources when possible.

MALIBU OUTREACH
OUTCOMES CHART

February 2026	Current Month	Current Month 2025
TOTAL CONTACTS	109	155
Unduplicated Contacts	40	41
New	5	3
ON-STREETS	37	38
Engaged	22	24
MOVED OFF-STREETS	1	4
Permanent Housing	0	0
Temporary Housing	1	4
Relocated	0	0
BACK on STREETS	0	1
OBTAINED VOUCHER	0	0

Legend:

Total Contacts: The number of outreach contacts made by the outreach team. This may include multiple contacts with one individual.

Unduplicated Contacts: The number of individuals contacted.

New: The number of individuals who were contacted for the first time.

On-Streets: Individuals who are currently experiencing homelessness in Malibu and are in contact with the outreach team.

Engaged Individuals on the streets who are in contact, and are interested in reciving services towards permanent housing.

Moved Off-Streets The total number of individuals off the streets.

Permanent housing Individuals who have moved into permanent housing, either supported through a housing voucher, or independently.

Temporary Housing Individuals who have moved into temporary housing, such as bridge housing, interim housing, or shelters.

Relocated Individuals who have left Malibu, with or without a housing plan. Individuals who have not been contacted or seen for 12 months are counted as relocated.

Obtained Voucher Indivudals who obtained a voucher in the current month