Public Safety Commission Meeting
02-04-26
Item 5.C.

Public Safety Commission Agenda Report

To: Chair Spiegel and Members of the Public Safety Commission

Approved by: Susan Dueñas, Public Safety Director

Date Prepared: January 26, 2026 Meeting Date: February 4, 2026

Subject: Homeless Services Monthly Report

RECOMMENDED ACTION: Discuss recent homeless services activities and receive and file the monthly reports for December 2025 from The People Concern.

DISCUSSION: Since 2017, the City of Malibu has provided homeless outreach services through a contract with The People Concern (TPC). TPC provides a three-person Outreach Team that engages people and families experiencing homelessness on the streets, hillsides, and beaches of Malibu. The team provides housing navigation services and individualized support to help them attain housing and become self-sufficient. The monthly reports summarizing their services for the month of December 2025 are attached.

ATTACHMENTS:
1. December 2025 Report and Outcomes Chart

The People Concern Malibu Outreach Team

December 2025 Report

Outcomes

In December 2025, the total number of contacts made by the outreach team was 197, with 59 unduplicated contacts 10 individuals were contacted in permanent or temporary housing. Of the 49 unduplicated contacts currently on the streets, 12 were new contacts, with 6 of them becoming repeat contacts. There are currently 22 contacts considered in various stages of engagement, and 27 are refusing services at this point. The outreach team continues to contact these individuals with the goal of getting them engaged in the housing process.

Success Story

In December, The People Concern's Malibu Outreach Team demonstrated the power of persistence, compassion, and collaboration through their work with SaBe, an elderly and medically vulnerable woman who was new to Malibu and living unsheltered. SaBe had only been in the area for a few months and was sleeping overnight beneath the courthouse for shelter. While she was initially not interested in housing services, the team continued to engage her consistently and respectfully—meeting her regularly at the Malibu CART lunch service, checking in on her well-being, and providing essential supplies such as hygiene kits, clothing, and water. This steady presence helped build trust, ensuring SaBe knew support was available when she was ready.

As December brought colder temperatures, SaBe began reaching out to the team to express concerns about her health and the impact of the cold. Although the team offered interim housing, she was hesitant due to the shared living environment that shelters often require—a completely understandable concern for someone navigating trauma and vulnerability. When weather forecasts warned of an incoming atmospheric river, with days of heavy rain and potential flash flooding, the team acted quickly. Recognizing the heightened risk to unsheltered individuals—especially elderly clients with health conditions—the team coordinated with partner agencies as LAHSA activated the Emergency Motel Voucher program. SaBe was immediately prioritized due to her age and health challenges. After being informed of the imminent storm and its dangers, she accepted an emergency motel placement. The team swiftly submitted the referral, provided transportation, and ensured she was safely sheltered from the extreme weather.

While SaBe was in the motel, the team continued their advocacy and supportive engagement, explaining that the emergency placement was temporary and discussing the benefits of interim housing as a safer, more stable option while awaiting permanent housing. After a few days, SaBe agreed to take this next step. The Malibu Outreach Team acted without delay—submitting interim housing referrals and collaborating closely with the Emergency Centralized Response Center (ECRC), which successfully matched her to a local interim housing site. The team provided transportation, assisted with the intake process, and offered emotional support throughout the transition. Today, SaBe is safely off the streets, in shelter, and having her needs met as she works toward permanent housing. Her journey is a testament to the Malibu Outreach Team's quick-to-respond efforts, strong interagency collaboration, and unwavering commitment to meeting clients where they are—especially when it matters most.

Next Steps:

The Malibu Outreach Team is looking ahead with optimism and momentum as we prepare for the upcoming Homeless Count. We are grateful for the continued partnership and collaboration with the City of Malibu, Los Angeles County, and our dedicated community volunteers, whose support is instrumental in ensuring that every individual experiencing homelessness in Malibu is seen, heard, and counted.

Our team is excited to come together with these partners to conduct a thorough and compassionate count, recognizing the importance of accurate data in advocating for resources, funding, and long-term solutions. We remain committed to ensuring that our community is not counted out, but rather fully represented, supported, and prioritized in the region's homelessness response system.

MALIBU OUTREACH
OUTCOMES CHART

December 2025	Current Month	Current Month 2024
TOTAL CONTACTS	197	211
Unduplicated Contacts	59	63
New	12	13
ON-STREETS	49	54
Engaged	22	31
MOVED OFF-STREETS	3	9
Permanent Housing	2	0
Temporary Housing	1	7
Relocated	0	2
BACK on STREETS	2	0
OBTAINED VOUCHER	0	0

Legend:

Total Contacts:	**The number of outreach contacts made by the outreach team. This may include multiple contacts with one individual.**
Unduplicated Contacts:	**The number of individuals contacted.**
New:	**The number of individuals who were contacted for the first time.**
On-Streets:	**Individuals who are currently experiencing homelessness in Malibu and are in contact with the outreach team.**
Engaged	**Individuals on the streets who are in contact, and are interested in reciving services towards permanent housing.**
Moved Off-Streets	**The total number of individuals off the streets.**
Permanent housing	**Individuals who have moved into permanent housing, either supported through a housing voucher, or independently.**
Temporary Housing	**Individuals who have moved into temporary housing, such as bridge housing, interim housing, or shelters.**
Relocated	**Individuals who have left Malibu, with or without a housing plan. Individuals who have not been contacted or seen for 12 months are counted as relocated.**
Obtained Voucher	**Indivudals who obtained a voucher in the current month**