To: Mayor Farrer and the Honorable Members of the City Council

Prepared by: Heather Glaser, City Clerk

Approved by: Reva Feldman, City Manager

Date prepared: January 29, 2020          Meeting date: February 10, 2020

Subject: Professional Services Agreement with Access Information Protected (Access)

RECOMMENDED ACTION: Authorize the City Manager to execute a Professional Services Agreement with Access Information Protected (Access) for storage of the City’s offsite records, services and transportation pertaining to records management through December 31, 2021.

FISCAL IMPACT: Funding for this Agreement was included in the Adopted Budget for Fiscal Year 2019-2020 in Account No. 100-7059-5720-00 (Off-site Storage).

WORK PLAN: This item was not included in the Adopted Work Plan for Fiscal Year 2019-2020. This project is part of normal staff operations.

DISCUSSION: The City has utilized offsite records storage since 1999. In 2005, the City of Malibu entered into a Professional Services Agreement with Fortress Records Management, purchased by Access in 2010, to store the City’s offsite records and other records related services. Access is currently providing offsite records storage for the City while staff continues to implement the City’s adopted retention schedule and reduce offsite records. Since September 2018, staff has reduced the amount of records stored offsite by 179 boxes.

There is an active agreement currently in place with Access; however, this new Agreement reflects the current scope of work and updated fee schedule and will continue the existing offsite records storage service provided by Access.

ATTACHMENTS: Professional Services Agreement with Access Information Protected
AGREEMENT FOR PROFESSIONAL SERVICES

This Agreement is made and entered into as of February 10, 2020, by and between the City of Malibu (hereinafter referred to as the "City"), and Access Information Protected (hereinafter referred to as "Consultant").

The City and the Consultant agree as follows:

RECITALS

A. The City does not have the personnel able and/or available to perform the services required under this Agreement.

B. The City desires to contract out for consulting services for storage of the City’s offsite records, record center services (destruction of some records, retrieval of City files and containers, and additions of new City files and containers), media vault services, and transportation services pertaining to records management services.

C. The Consultant warrants to the City that it has the qualifications, experience and facilities to perform properly and timely the services under this Agreement.

D. The City desires to contract with the Consultant to perform the services as described in Exhibit A of this Agreement.

NOW, THEREFORE, the City and the Consultant agree as follows:

1.0 SCOPE OF THE CONSULTANT’S SERVICES. The Consultant agrees to provide the services and perform the tasks set forth in the Scope of Work, attached to and made part of this Agreement, except that, to the extent that any provision in Exhibit A conflicts with this Agreement, the provisions of this Agreement govern. The Scope of Work may be amended from time to time by way of a written directive from the City.

2.0 TERM OF AGREEMENT. This Agreement will become effective on January 1, 2020, and will remain in effect for a period of two years from said date unless otherwise expressly extended and agreed to by both parties or terminated by either party as provided herein.

3.0 CITY AGENT. The City Manager, or her designee, for the purposes of this Agreement, is the agent for the City; whenever approval or authorization is required, Consultant understands that the City Manager, or her designee, has the authority to provide that approval or authorization.

4.0 COMPENSATION FOR SERVICES. The City shall pay the Consultant for its professional services rendered and costs incurred pursuant to this Agreement in accordance with the Scope of Work’s fee and cost schedule. The cost of services shall be for a total amount not to exceed $50,000 per year. No additional compensation shall be paid for any other expenses incurred, unless first approved by the City Manager, or her designee.
4.1 The Consultant shall submit to the City, by no later than the 10th day of each month, its bill for services itemizing the fees and costs incurred during the previous month. The City shall pay the Consultant all uncontested amounts set forth in the Consultant's bill within 30 days after it is received.

5.0 CONFLICT OF INTEREST. The Consultant represents that it presently has no interest and shall not acquire any interest, direct or indirect, in any real property located in the City which may be affected by the services to be performed by the Consultant under this Agreement. The Consultant further represents that in performance of this Agreement, no person having any such interest shall be employed by it.

5.1 The Consultant represents that no City employee or official has a material financial interest in the Consultant’s business. During the term of this Agreement and/or as a result of being awarded this contract, the Consultant shall not offer, encourage or accept any financial interest in the Consultant’s business by any City employee or official.

5.2 If a portion of the Consultant’s services called for under this Agreement shall ultimately be paid for by reimbursement from and through an agreement with a developer of any land within the City or with a City franchisee, the Consultant warrants that it has not performed any work for such developer/franchisee within the last 12 months, and shall not negotiate, offer or accept any contract or request to perform services for that identified developer/franchisee during the term of this Agreement.

6.0 GENERAL TERMS AND CONDITIONS.

6.1 Termination. Either the City Manager or the Consultant may terminate this Agreement, without cause, by giving the other party ten (10) days written notice of such termination and the effective date thereof.

6.1.1 In the event of such termination, all finished or unfinished documents, reports, photographs, films, charts, data, studies, surveys, drawings, models, maps, or other documentation prepared by or in the possession of the Consultant under this Agreement shall be returned to the City. If the City terminates this Agreement without cause, the Consultant shall prepare and shall be entitled to receive compensation pursuant to a close-out bill for services rendered and fees incurred pursuant to this Agreement through the notice of termination. If the Consultant terminates this Agreement without cause, the Consultant shall be paid only for those services completed in a manner satisfactory to the City.

6.1.2 If the Consultant or the City fail to fulfill in a timely and proper manner its obligations under this Agreement, or if the Consultant or the City violate any of the covenants, agreements, or stipulations of this Agreement, the Consultant or the City shall have the right to terminate this Agreement by giving written notice to the other party of such termination and specifying the effective date of such termination. The Consultant shall be entitled to receive compensation in accordance with the terms of this Agreement for any work satisfactorily completed hereunder. Notwithstanding the foregoing, the Consultants shall not be relieved of liability for damage sustained by virtue of any breach of this Agreement and any payments due under this Agreement may be withheld to off-set anticipated damages.
6.2 **Non-Assignability.** The Consultant shall not assign or transfer any interest in this Agreement without the express prior written consent of the City.

6.3 **Non-Discrimination.** The Consultant shall not discriminate as to race, creed, gender, color, national origin or sexual orientation in the performance of its services and duties pursuant to this Agreement, and will comply with all applicable laws, ordinances and codes of the Federal, State, County and City governments.

6.4 **Insurance.** The Consultant shall submit to the City certificates indicating compliance with the following minimum insurance requirements no less than one (1) day prior to beginning of performance under this Agreement:

(a) Workers Compensation Insurance as required by law. The Consultant shall require all subcontractors similarly to provide such compensation insurance for their respective employees.

(b) Comprehensive general and automobile liability insurance protecting the Consultant in amounts not less than $1,000,000 for personal injury to any one person, $1,000,000 for injuries arising out of one occurrence, and $500,000 for property damages or a combined single limit of $1,000,000. Each such policy of insurance shall:

1) Be issued by a financially responsible insurance company or companies admitted and authorized to do business in the State of California or which is approved in writing by City.

2) Name and list as additional insured the City, its officers and employees.

3) Specify its acts as primary insurance.

4) Contain a clause substantially in the following words: "It is hereby understood and agreed that this policy shall not be canceled nor materially changed except upon thirty (30) days prior written notice to the City of such cancellation or material change."

5) Cover the operations of the Consultant pursuant to the terms of this Agreement.

6.5 **Indemnification.** Consultant shall indemnify, defend with counsel approved by City, and hold harmless City, its officers, officials, employees and volunteers from and against all liability, loss, damage, expense, cost (including without limitation reasonable attorneys fees, expert fees and all other costs and fees of litigation) of every nature arising out of or in connection with Consultant’s performance of work hereunder or its failure to comply with any of its obligations contained in this Agreement, regardless of City’s passive negligence, but excepting such loss or damage which is caused by the sole active negligence or willful misconduct of the City. Should City in its sole discretion find Consultant’s legal counsel unacceptable, then Consultant shall reimburse the City its costs of defense, including without
limitation reasonable attorneys fees, expert fees and all other costs and fees of litigation. The Consultant shall promptly pay any final judgment rendered against the City (and its officers, officials, employees and volunteers) covered by this indemnity obligation. It is expressly understood and agreed that the foregoing provisions are intended to be as broad and inclusive as is permitted by the law of the State of California and will survive termination of this Agreement.

6.6 Compliance with Applicable Law. The Consultant and the City shall comply with all applicable laws, ordinances and codes of the federal, state, county and city governments, including, without limitation, Malibu Municipal Code Chapter 5.36 Minimum Wage.

6.7 Independent Contractor. This Agreement is by and between the City and the Consultant and is not intended, and shall not be construed, to create the relationship of agency, servant, employee, partnership, joint venture or association, as between the City and the Consultant.

6.7.1. The Consultant shall be an independent contractor, and shall have no power to incur any debt or obligation for or on behalf of the City. Neither the City nor any of its officers or employees shall have any control over the conduct of the Consultant, or any of the Consultant’s employees, except as herein set forth, and the Consultant expressly warrants not to, at any time or in any manner, represent that it, or any of its agents, servants or employees are in any manner employees of the City, it being distinctly understood that the Consultant is and shall at all times remain to the City a wholly independent contractor and the Consultant's obligations to the City are solely such as are prescribed by this Agreement.

6.8 Copyright. No reports, maps or other documents produced in whole or in part under this Agreement shall be the subject of an application for copyright by or on behalf of the Consultant.

6.9 Legal Construction.

(a) This Agreement is made and entered into in the State of California and shall in all respects be interpreted, enforced and governed under the laws of the State of California.

(b) This Agreement shall be construed without regard to the identity of the persons who drafted its various provisions. Each and every provision of this Agreement shall be construed as though each of the parties participated equally in the drafting of same, and any rule of construction that a document is to be construed against the drafting party shall not be applicable to this Agreement.

(c) The article and section, captions and headings herein have been inserted for convenience only and shall not be considered or referred to in resolving questions of interpretation or construction.

(d) Whenever in this Agreement the context may so require, the masculine gender shall be deemed to refer to and include the feminine and neuter, and the
singular shall refer to and include the plural.

6.10 Counterparts. This Agreement may be executed in counterparts and as so executed shall constitute an agreement which shall be binding upon all parties hereto.

6.11 Final Payment Acceptance Constitutes Release. The acceptance by the Consultant of the final payment made under this Agreement shall operate as and be a release of the City from all claims and liabilities for compensation to the Consultant for anything done, furnished or relating to the Consultant’s work or services. Acceptance of payment shall be any negotiation of the City’s check or the failure to make a written extra compensation claim within ten (10) calendar days of the receipt of that check. However, approval or payment by the City shall not constitute, nor be deemed, a release of the responsibility and liability of the Consultant, its employees, sub-consultants and agents for the accuracy and competency of the information provided and/or work performed; nor shall such approval or payment be deemed to be an assumption of such responsibility or liability by the City for any defect or error in the work prepared by the Consultant, its employees, sub-consultants and agents.

6.12 Corrections. In addition to the above indemnification obligations, the Consultant shall correct, at its expense, all errors in the work which may be disclosed during the City’s review of the Consultant’s report or plans. Should the Consultant fail to make such correction in a reasonably timely manner, such correction shall be made by the City, and the cost thereof shall be charged to the Consultant.

6.13 Files. All files of the Consultant pertaining to the City shall be and remain the property of the City. The Consultant will control the physical location of such files during the term of this Agreement and shall be entitled to retain copies of such files upon termination of this Agreement.

6.14 Waiver; Remedies Cumulative. Failure by a party to insist upon the performance of any of the provisions of this Agreement by the other party, irrespective of the length of time for which such failure continues, shall not constitute a waiver of such party's right to demand compliance by such other party in the future. No waiver by a party of a default or breach of the other party shall be effective or binding upon such party unless made in writing by such party, and no such waiver shall be implied from any omissions by a party to take any action with respect to such default or breach. No express written waiver of a specified default or breach shall affect any other default or breach, or cover any other period of time, other than any default or breach and/or period of time specified. All of the remedies permitted or available to a party under this Agreement, or at law or in equity, shall be cumulative and alternative, and invocation of any such right or remedy shall not constitute a waiver or election of remedies with respect to any other permitted or available right of remedy.

6.15 Mitigation of Damages. In all such situations arising out of this Agreement, the parties shall attempt to avoid and minimize the damages resulting from the conduct of the other party.

6.16 Partial Invalidity. If any provision in this Agreement is held by a court of competent jurisdiction to be invalid, void or unenforceable, the remaining provisions will
nevertheless continue in full force without being impaired or invalidated in any way.

6.17 **Attorneys' Fees.** The parties hereto acknowledge and agree that each will bear his/her or its own costs, expenses and attorneys' fees arising out of and/or connected with the negotiation, drafting and execution of the Agreement, and all matters arising out of or connected therewith except that, in the event any action is brought by any party hereto to enforce this Agreement, the prevailing party in such action shall be entitled to reasonable attorneys' fees and costs in addition to all other relief to which that party or those parties may be entitled.

6.18 **Entire Agreement.** This Agreement constitutes the whole agreement between the City and the Consultant, and neither party has made any representations to the other except as expressly contained herein. Neither party, in executing or performing this Agreement, is relying upon any statement or information not contained in this Agreement. Any changes or modifications to this Agreement must be made in writing appropriately executed by both the City and the Consultant.

6.19 **Notices.** Any notice required to be given hereunder shall be deemed to have been given by depositing said notice in the United States mail, postage prepaid, and addressed as follows:

**CITY:** Reva Feldman
City Manager
City of Malibu
23825 Stuart Ranch Road
Malibu, CA 90265-4861
TEL (310) 456-2489 x 224
FAX (310) 456-2760

**CONSULTANT:** Michele McCourtney
Senior Vice President of Contracts and Administration
Access Information Protected
TEL: 978-880-4466

6.20 **Warranty of Authorized Signatories.** Each of the signatories hereto warrants and represents that he or she is competent and authorized to enter into this Agreement on behalf of the party for whom he or she purports to sign.
7.0 GENERAL TERMS AND CONDITIONS. (City and Consultant initials required at EITHER 7.1 or 7.2)

7.1 Disclosure Required. By their respective initials next to this paragraph, City and Consultant hereby acknowledge that Consultant is a “consultant” for the purposes of the California Political Reform Act because Consultant’s duties would require him or her to make one or more of the governmental decisions set forth in Fair Political Practices Commission Regulation 18700.3(a) or otherwise serves in a staff capacity for which disclosure would otherwise be required were Consultant employed by the City. Consultant hereby acknowledges his or her assuming-office, annual, and leaving-office financial reporting obligations under the California Political Reform Act and the City’s Conflict of Interest Code and agrees to comply with those obligations at his or her expense. Prior to consultant commencing services hereunder, the City’s Manager shall prepare and deliver to consultant a memorandum detailing the extent of Consultant’s disclosure obligations in accordance with the City’s Conflict of Interest Code.

City Initials
Consultant Initials

7.2 Disclosure not Required. By their initials next to this paragraph, City and Consultant hereby acknowledge that Consultant is not a “consultant” for the purpose of the California Political Reform Act because Consultant’s duties and responsibilities are not within the scope of the definition of consultant in Fair Political Practice Commission Regulation 18700.3(a) and is otherwise not serving in staff capacity in accordance with the City’s Conflict of Interest Code.

City Initials
Consultant Initials

This Agreement is executed on ____________, 2020, at Malibu, California, and effective as of January 1, 2020.

CITY OF MALIBU:

REVA FELDMAN, City Manager

ATTEST:

HEATHER GLASER, City Clerk
(seal)

CONSULTANT:

Andrea Bollefer

By: Andrea Bollefer
SVP, Client Success

APPROVED AS TO FORM:

CHRISTI HOGIN, City Attorney
**Schedule A**  
City Of Malibu  
Account CM00MALIBU  
Effective January 1, 2020

### Record Center Storage
- Container Storage - Legal Box: $0.4739 Per Cubic Foot Per 30 Days  
- Container Storage - Odd Size Box: $0.4739 Per Cubic Foot Per 30 Days  
- Container Storage - Odd Size Box 12: $0.4739 Per Cubic Foot Per 30 Days  
- Container Storage - Standard Box: $0.4739 Per Cubic Foot Per 30 Days  
- Minimum Storage Rate: $93.6020 Per Invoice Per Month

### Record Center Services
- Add new Container: $2.5959 Per Cubic Foot  
- Add New Filefolder: $2.2356 Per Item  
- Retrieve Container - Per Cubic Foot: $3.7744 Per Cubic Foot  
- RUSH BOX-Client: $3.5698 Per Cubic Foot  
- Refile Container: $3.8068 Per Cubic Foot  
- Shelve New Container: $3.4721 Per Cubic Foot  
- Retrieve file - Per File: $3.8542 Per Item  
- RUSH FILE-Client: $3.3036 Per Item  
- Refile file - Per File: $3.8542 Per Item  
- File Not Found-Client: $4.4048 Per Item  
- Permanently Remove Container: $5.0201 Per Cubic Foot plus retrieval  
- PRR - PERMANENTLY REMOVE FILE: $4.7300 Per Cubic Foot plus retrieval  
- Destruction (Certified Shred) (Container): $5.5060 Per Cubic Foot plus retrieval  
- Certified Destruction - File: $3.9400 Per Item plus retrieval

### Transportation Services
- Standard Delivery or Pickup - Base Charge: $28.8880 Per Trip  
- Delivery / Pickup Container: $1.9668 Per Cubic Foot  
- Filefolder Delivery - Per File: $1.6518 Per Item  
- Same Day Delivery: $66.0702 Per Trip  
- Rush Delivery: $134.4931 Per Trip  
- Emergency Delivery/PickUp-Client: $221.8918 Per Trip

### Additional Services
- ACCESS STORAGE CONTAINERS: $4.2033 Per Item  
- Container Re-Boxing (Plus cost of new container): $4.7507 Each plus cost of new container  
- Index File / Data Entry: $0.5589 Per Item  
- File Tracking: $0.0224 Per File  
- Canceled Request: $5.5060 Per Item  
- Transportation Wait Time (Per 1/4 hr): $16.5180 Each  
- Labor per hour: $76.3445 Per Hour  
- Electronic Transfer / Digital Document Delivery: $0.0881 Per Page  
- Minimum Work Order Charge: $11.3648 Each

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* Storage charges are billed in advance, services billed in arrears.  
* Retrivals are limited to 50 items per day or additional fees may apply.  
* Fuel Surcharges apply to transportation activity and/or secure destruction services and will be determined monthly based on the US Department of Energy's assessment of value.  
* Any services not quoted will be charged at the standard rates which are available upon request.
$60.5739  Per Invoice

Permanent Removal - Account Termination

Dock Access for account termination per cubic foot

$9.6025  Per Cubic Foot plus retrieval and dock access

$2.2024  Per Cubic Foot

* Storage charges are billed in advance, services billed in arrears.
* Retrievals are limited to 50 items per day or additional fees may apply.
* Fuel Surcharges apply to transportation activity and/or secure destruction services and will be determined monthly based on the US Department of Energy’s assessment of value.
* Any services not quoted will be charged at the standard rates which are available upon request.
## Schedule B
City Of Malibu
Account CM00MALIBU
Effective January 1, 2020

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Item Description</th>
<th>Price Per Item</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Mobile - Scheduled Destruction Services</strong></td>
<td>Medium Bin - Scheduled Rotation / Mobile</td>
<td>$33.9716 Each</td>
</tr>
<tr>
<td></td>
<td>Medium Console - Scheduled Rotation / Mobile</td>
<td>$33.0116 Each</td>
</tr>
<tr>
<td><strong>Plant-Based - Scheduled Destruction Services</strong></td>
<td>Medium Bin - Scheduled Rotation / Plant</td>
<td>$34.4806 Each</td>
</tr>
<tr>
<td></td>
<td>Medium Console - Scheduled Rotation / Plant</td>
<td>$29.4571 Each</td>
</tr>
<tr>
<td><strong>Plant-Based - Unscheduled Destruction Services</strong></td>
<td>Medium Bin - Unscheduled Rotation / Plant</td>
<td>$36.0966 Each</td>
</tr>
<tr>
<td><strong>Electronic Media Destruction</strong></td>
<td>Media Destruction Per lb.</td>
<td>$2.8411 Each</td>
</tr>
<tr>
<td>- Plant-based only</td>
<td>Destruction of Hard drive-Client</td>
<td>$22.0240 Each</td>
</tr>
</tbody>
</table>

* Storage charges are billed in advance, services billed in arrears.
* Retrievals are limited to 50 items per day or additional fees may apply.
* Fuel Surcharges apply to transportation activity and/or secure destruction services and will be determined monthly based on the US Department of Energy’s assessment of value.
* Any services not quoted will be charged at the standard rates which are available upon request.
Schedule C  
City Of Malibu  
Account CM00MALIBU  
Effective January 1, 2020

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Price Effective 01/01/2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Media Vault Storage</td>
<td></td>
</tr>
<tr>
<td>Small Media Container containing fewer than 20 tapes</td>
<td>$22.0240 Per Item Per Month</td>
</tr>
<tr>
<td>Media Container</td>
<td>$0.4774 Per Cubic Foot Per Month</td>
</tr>
<tr>
<td>Add New Media Container</td>
<td>$2.7530 Per Cubic Foot</td>
</tr>
<tr>
<td>Add New Media Item</td>
<td>$3.2458 Per Item</td>
</tr>
<tr>
<td>Shelve media container</td>
<td>$3.5238 Per Cubic Foot</td>
</tr>
<tr>
<td>Shelve slotted media item</td>
<td>$3.5238 Per Item</td>
</tr>
<tr>
<td>Retrieve Container - Per Cubic Foot</td>
<td>$3.3036 Per Item</td>
</tr>
<tr>
<td>RUSH BOX-Client</td>
<td>$3.3036 Per Item</td>
</tr>
<tr>
<td>Retrieve Container - Per Cubic Foot</td>
<td>$3.5249 Per Item</td>
</tr>
<tr>
<td>RUSH BOX-Client</td>
<td>$3.3036 Per Item</td>
</tr>
<tr>
<td>Permanently Remove Container</td>
<td>$10.7000 Per Item plus retrieval</td>
</tr>
<tr>
<td>Permanently Remove Container</td>
<td>$5.2000 Per Item plus retrieval</td>
</tr>
<tr>
<td>Destroy Media per lb-Client</td>
<td>$6.8000 Per Item plus retrieval</td>
</tr>
<tr>
<td>Transportation Services</td>
<td></td>
</tr>
<tr>
<td>Media Rotation</td>
<td>$8.8536 Per Trip</td>
</tr>
<tr>
<td>Unscheduled Delivery / Pickup - Media</td>
<td>$82.5900 Per Trip</td>
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<tr>
<td>Delivery / Pickup Media Container</td>
<td>$2.2024 Per Item</td>
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<tr>
<td>Delivery / Pickup Media Item</td>
<td>$2.2557 Per Item</td>
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<tr>
<td>Rush Delivery / Pickup - Media</td>
<td>$104.6140 Per Trip</td>
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<tr>
<td>Emergency Delivery / Pickup - Media</td>
<td>$247.7700 Per Trip</td>
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<tr>
<td>Additional Services</td>
<td>$8.8096 Per Cubic Foot plus retrieval and dock access</td>
</tr>
<tr>
<td>Media Handling / Permanent Removal Account Closing - per container</td>
<td>$1.6518 Per Item plus retrieval and dock access</td>
</tr>
</tbody>
</table>

*Storage charges are billed in advance, services billed in arrears.  
*Retrievals are limited to 50 items per day or additional fees may apply.  
*Fuel Surcharges apply to transportation activity and/or secure destruction services and will be determined monthly based on the US Department of Energy’s assessment of value.  
*Any services not quoted will be charged at the standard rates which are available upon request.